

Return form u. Decontamination certificate for medical devices



Due to the **legal occupational health and safety regulations (ArbSchG) and above all for the protection of our employees**, we require a signed „decontamination certificate“ **for each return shipment**.

Please ensure that this „decontamination certificate“ is completed for **every product return** (complaint/repair/ other reason for return) is completed, signed and **enclosed**.

If this document or a comparable confirmation is not received, we reserve the right to disinfect the goods at the disinfect, clean and sterilise the goods at our expense or return them to the sender.

Please ensure that the goods are packed correctly and appropriately in order to avoid injury to our staff in the incoming goods department.

Customer:

Name: _____

Phone.: _____ E-Mail: _____

Contact person: _____

Reason for return:

Pcs.	Product	Art. No.	LOT	Invoice number

I hereby confirm that: (please mark the corresponding box)

- the medical device(s) enclosed with the letter has/have **not** come into contact with blood, tissue or other bodily substances/fluids and that has/have come into contact and hygienic safety can be confirmed.
- the medical device(s) enclosed with the letter has/have been in contact with blood, tissue or other body substances/ fluids and has been disinfected and sterilised in accordance with the applicable hygiene requirements of medical devices and the manufacturer’s instructions. disinfected, cleaned and sterilised in accordance with the applicable hygiene requirements of medical devices and the manufacturer’s instructions.

Information on disinfection, cleaning and sterilisation:

- Disinfection and cleaning was done manually
- Disinfection and cleaning was done by machine
- Steam sterilisation (5 min. at 134°C)
- Other method (please specify):.....
- Medical device(s) enclosed with the letter could not be decontaminated!
- Reason:
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Date: _____ Signature and name in block capitals _____